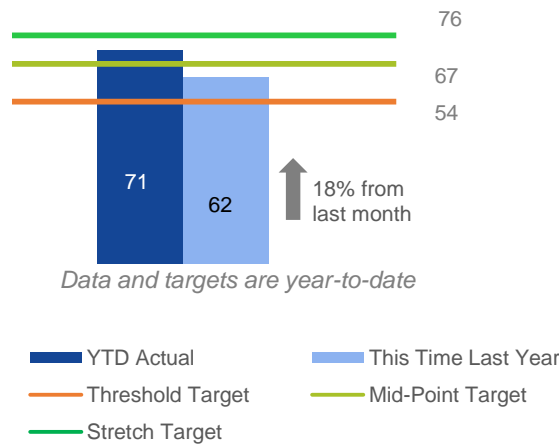


Are we housing guests?

Yes, and we have housed about 15% more this year than last year. We are also housing guests quickly. Our median length of time from a guest being matched to a voucher to receiving the keys to an apartment is 87 days.

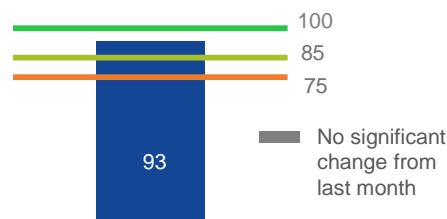
Number of MK guests we have helped house this year



Are formerly homeless guests remaining in housing?

Yes, the majority of our Permanent Supportive Housing (PSH) caseload are still in housing after one year.

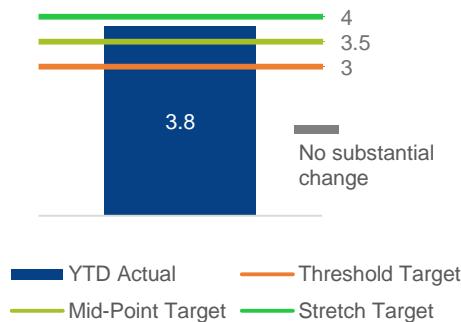
Percent of MK's PSH residents still in housing after 1 year



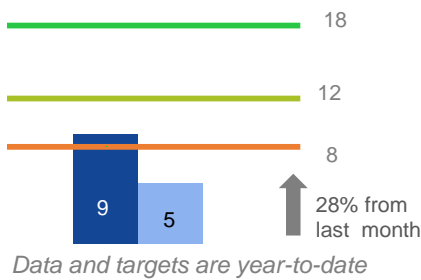
Are we delivering high-quality, guest-centered services?

Yes, we have continued to see a high MK Plate score and are exceeding the targets for health connections. Where we are continuing to focus our work is on helping guests obtain SSI/SSDI benefits. While our application approval rate is higher than the national average, it is still taking about 4 months to receive an approval. We currently have 16 applications in progress.

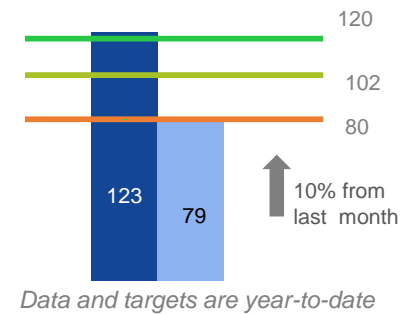
Average MK Plate score
(a tool developed by MK to measure the nutritional value of each meal. Scale is 1-4)



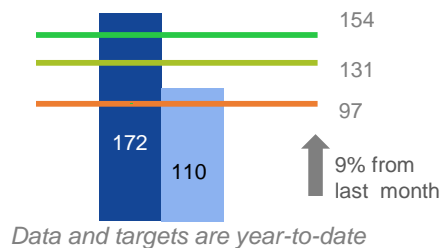
MK guests we helped obtain SSI/SSDI



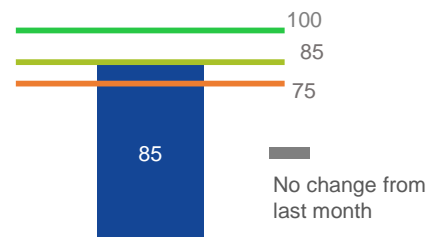
MK guests we helped connect to mental health services



MK guests we helped connect to physical health services



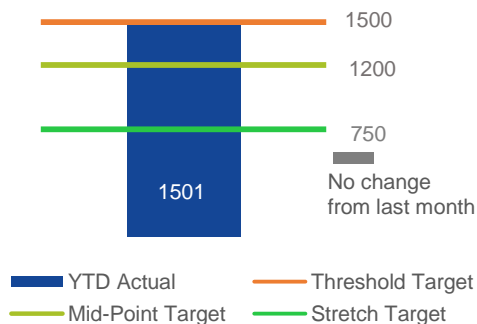
Percent of guests reporting MK is meeting their needs



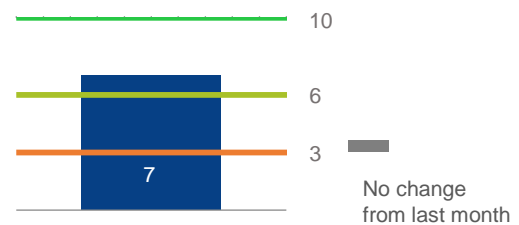
Are we building and exerting our leadership to accelerate ending chronic homelessness in DC?

We are working hard to build and exert our leadership. We are waiting for the May release of DC's Point-in-Time survey results which will provide an updated count of the number of individuals experiencing chronic homelessness in DC. And while Mayor Bowser has proposed much less in her budget for the housing needed to end chronic homelessness, we are working with others to advocate the City Council for more.

Number of individuals experiencing chronic homelessness in DC
(lower is better)



Percent of staff and guests who are agents of change in intentionally eliminating systemic barriers to ending chronic homelessness



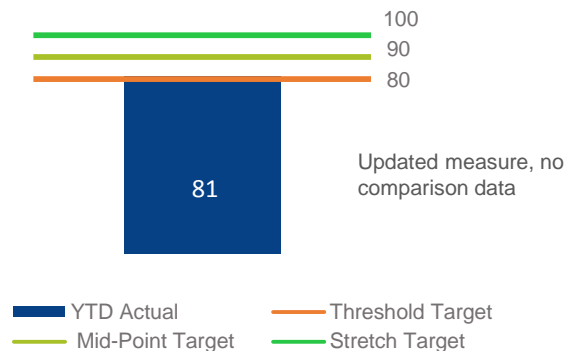
Amount invested in ending chronic homelessness by the DC government this year

\$4 Million
Proposed by Mayor Bowser
20% of our ask and 10% of the need

Do staff have the resources necessary to meet our objectives?

The majority of our measures are reaching the mid-point targets. The two areas we are falling short are helping guests obtain SSI/SSDI benefits and the amount invested in ending chronic homelessness by the DC government. We will focus resources on those two measures.

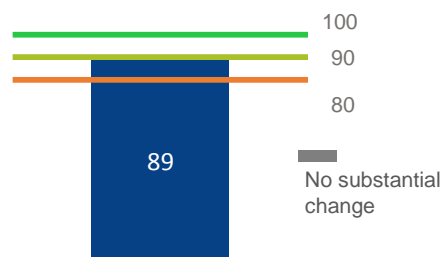
Percent of organizational mid-point targets met



Are we recruiting and retaining high-performing, values-centered staff?

We are maintaining about 90% staff retained, our mid-point target.

Percent of staff retained



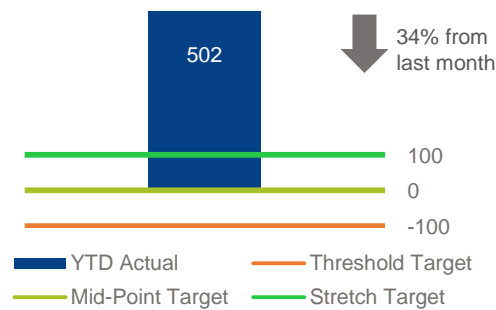
Do we have a positive performance-driven culture?

We use the two measures above to track our positive performance-driven culture. Resources for objectives and measures not achieving mid-point targets should be prioritized.

Are we financially sustainable?

Yes, we continue to have a strong reserve fund and a surplus on par with our expectations. While both surplus and reserves have dropped this month, it is because of the uneven nature of our fundraising revenue. We have surpassed our fundraising target by 22% and have raised 25% more this year than last year.

FY net surplus / deficit (in thousands)



Months of expenses in reserve

