Are we helping guests move into housing?
Yes! All teams are above targets and thus as an organization, we are above our stretch target! We always strive to help as many guests as possible and it’s amazing to see how many more guests we have helped move into housing than last year.

We have drastically changed our programs due to the coronavirus and city regulations. We continue to provide as many services as possible for our guests and help them achieve their goals and stay safe.

Are guests who formerly experienced homelessness remaining in housing?
Yes, and we are at our stretch target! Our strong eviction prevention work enables us to keep a high retention rate. For residents in housing after 2 years, our retention rate is 95%. For both years, at least 9 out of 10 residents are still in housing!
Are we delivering high-quality, guest-centered services?

Yes! We are reaching most of our mid-point targets. MK Plate score is right in between our mid-point and stretch target. For guests we helped obtain SSI/SSDI through SOAR and Physical Health connections, we are above our stretch targets! We are working with clients who had SOAR applications submitted through the DHS SOAR team last year. They were in last year’s targets not in this year’s targets.

For guests we helped connect to mental health services, we are just under our threshold target. As much as we can in the next months, we will try and prioritize this area with our guests. With the coronavirus impacting our services, we might not be able to do so too often.

We have begun collecting data for the two questions we ask to evaluate our #1 Value. We will continue to collect data from PSH residents and determine a process for Outreach clients.

**Average MK Plate score**

(a tool developed by MK to measure the nutritional value of each meal. Scale is 1-4 measuring if a meal contains protein, fruit, vegetables, and whole grains)

- YTD Actual: 3.9
- Threshold Target: 3.8
- This Time Last Year: 4.0
- Mid-Point Target: 3.3
- Stretch Target: 4.0

**MK guests we helped obtain SSI/SSDI through SOAR**

- YTD Actual: 10
- Threshold Target: 5
- This Time Last Year: 4
- Mid-Point Target: 6
- Stretch Target: 25%

**MK guests we helped connect to mental health services**

- YTD Actual: 181
- Threshold Target: 166
- This Time Last Year: 149
- Mid-Point Target: 5%

**MK guests we helped connect to physical health services**

- YTD Actual: 219
- Threshold Target: 204
- This Time Last Year: 190
- Mid-Point Target: 168

Our #1 value, Guests are at the center of everything we do, is measured by asking guests two questions:

- Percent of guests who feel that all Miriam’s Kitchen staff treat them according to what they need, regardless of their race, gender, background, identity, or lived experience
- Percent of guests who feel their needs and goals are met to the best of Miriam’s Kitchen’s abilities

**Source:** MK PIT count and PSH resident survey completed to date. Last year’s results include Outreach GPRA, we are still figuring out how to gather data this year.
Are we building and exerting our leadership to accelerate ending chronic homelessness in DC?

The DC Budget season is on hold but once back, we will work with our partners to ask the Mayor to invest $51.6 million in her FY 2021 Budget. This would end chronic homelessness for 1,500 individuals and 300 families. We are also asking the Mayor to invest $17.5 million in homeless prevention and diversion programs.

The Point-in-Time survey will be conducted late January and we will know the number of individuals experiencing chronic homelessness in DC a couple months later. Last year, 1,374 individuals were counted that night, so that is our threshold target for this year.

Amount invested in ending chronic homelessness by the DC government

We have developed our budget asks for the Mayor through The Way Home Campaign

Overview of the city’s FY21 budget

Number of individuals experiencing chronic homelessness in DC (lower is better)

Source: 2020 DC PIT count

- YTD Actual
- Threshold Target
- Mid-Point Target
- Stretch Target
Performance Report
FY20: March

Are we meeting our objectives?
Yes. We are at or above our mid-point target with 11 of our 12 measures. There are 3 measures without data so as those are measured, this measure will change.

Are we building and maintaining an equitable and inclusionary culture?

We are working on setting targets

Are we recruiting and retaining high-performing, values-centered staff?
Yes, we are above our stretch target! We are busy recruiting for the many positions we currently have open and building a strong culture so that staff stay at Miriam’s Kitchen.
Are we financially sustainable?

Yes! This was our second highest monthly fundraising so far this year! The number of new and online donations have both almost doubled this month. We have been busy fundraising to cover the additional costs we are incurring as we adapt programs due to the coronavirus. We have also received several media hits about our work during this times which we believe have helped our fundraising. We have canceled our May event, Mission Possible 2020 and are busy engaging our partners in creative ways to continue the partnerships for the year.

The reporting of our expenses in reserves are a month delayed. We are above our stretch target and last year for the first time this year! We have a larger budget this year so need more in reserves to cover a month of expenses than last year.